



Claims Process Information

To file a claim, call the hotline (1-855-566-7558) between 8AM – 7PM. An adjuster will be assigned and make contact within 48hrs.

Or

Come to the claims office in person, located at the:

Courtyard by Marriott Houma,
142 Library Dr, Houma, LA 70360
between 8AM – 6PM

Initial information gathering includes:

PERSONAL INFORMATION

- | | |
|---|--|
| <input type="checkbox"/> Name of Claimant | <input type="checkbox"/> Email |
| <input type="checkbox"/> Address | <input type="checkbox"/> State Issued ID |
| <input type="checkbox"/> Phone Number | <input type="checkbox"/> Dock Address (if different than home) |

Documentation Checklist

To expedite the claims settlement process, please have and/or bring the information requested below with you at the time you are filing your claim. Providing the information requested below is not a guarantee of a settlement.

CRAB FISHERMEN

- | | |
|---|---|
| <input type="checkbox"/> Fishing License Number | <input type="checkbox"/> Business License Number (if applicable) |
| <input type="checkbox"/> GPS Coordinates of Traps | <input type="checkbox"/> Fresh Product License Number (if applicable) |
| <input type="checkbox"/> Number of Traps | <input type="checkbox"/> Wholesale License Number (if applicable) |
| <input type="checkbox"/> Boat Registration(s) (if applicable) | <input type="checkbox"/> Number of Employees (if applicable) |
| <input type="checkbox"/> Boat Specifications | <input type="checkbox"/> February 2026 Trip Tickets |
| | <input type="checkbox"/> 2025 Trip Tickets (as requested by adjuster) |

Your specific claim may require further information than what is listed above



OYSTER FISHERMEN

- | | |
|---|---|
| <input type="checkbox"/> Fishing License Number | <input type="checkbox"/> Business License Number (if applicable) |
| <input type="checkbox"/> Harvest License Number (if applicable) | <input type="checkbox"/> Fresh Product License Number (if applicable) |
| <input type="checkbox"/> Scrapping License Number (if applicable) | <input type="checkbox"/> Wholesale License Number (if applicable) |
| <input type="checkbox"/> Seed License Number (if applicable) | <input type="checkbox"/> Number of Employees (if applicable) |
| <input type="checkbox"/> Location of Lease(s) | <input type="checkbox"/> Boat Registration(s) (if applicable) |
| <input type="checkbox"/> Wholesale Dealer | <input type="checkbox"/> Boat Name(s) (if applicable) |
| <input type="checkbox"/> Pay Structure | |

Your specific claim may require further information than what is listed above

SHRIMP FISHERMEN

- | | |
|---|--|
| <input type="checkbox"/> Fishing License Number & Expiration Date | <input type="checkbox"/> Fresh Products License Number (if applicable) |
| <input type="checkbox"/> Federal Shrimp Permit Number (if applicable) | <input type="checkbox"/> Wholesale License Number (if applicable) |
| <input type="checkbox"/> Permit Type | <input type="checkbox"/> Butterfly Net License Number (if applicable) |
| <input type="checkbox"/> Shrimp Trawl License Number (if applicable) | <input type="checkbox"/> Skimmer Net License Number (if applicable) |
| <input type="checkbox"/> Areas Fished | <input type="checkbox"/> Wholesale Dealer |
| <input type="checkbox"/> Boat Registration(s) (if applicable) | <input type="checkbox"/> Number of Employees (if applicable) |
| <input type="checkbox"/> Vessel License, Specs & Holding Capacity | <input type="checkbox"/> Employee Pay Structure |
| <input type="checkbox"/> Primary Harvest (Brown/White/Pink Shrimp) | <input type="checkbox"/> 2025-2026 Historical Trip Tickets |
| <input type="checkbox"/> Number of Nets & Net Sizes | <input type="checkbox"/> 2025-2026 Historical Dealer Reports |

Your specific claim may require further information than what is listed above

FIN FISH FISHERMEN

- | | |
|---|---|
| <input type="checkbox"/> Fishing License Number & Expiration Date | <input type="checkbox"/> Business License Number (if applicable) |
| <input type="checkbox"/> Gear License Number (if applicable) | <input type="checkbox"/> Wholesale License Number (if applicable) |
| <input type="checkbox"/> Gear Type Used | <input type="checkbox"/> Number of Employees (if applicable) |
| <input type="checkbox"/> Primary Species | <input type="checkbox"/> Area(s) Fished (State or Federal) |
| <input type="checkbox"/> Boat Registration(s) (if applicable) | |

Your specific claim may require further information than what is listed above